

SUBIR JOSHI

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PROFILE

Full stack developer who's spent four years being the go-to person for keeping a business's technology working — writing code, integrating third-party platforms, running servers, and translating all of it into plain English for non-technical clients. I've built and shipped an AI-powered application end-to-end on the Google Gemini API, and I get genuine satisfaction from finding the manual, repetitive part of a process and building something that removes it. I've spent four years building web applications and ERP systems in the skill set underneath both: connecting systems, wiring up APIs, and making unfamiliar platforms behave. Passionate about building scalable, user-focused web solutions and continuously expanding technical expertise.

KEY SKILLS

Business Systems & Integration: WordPress CMS administration, REST API integration, third-party platform connections (payment gateways, AI APIs), requirements gathering

Automation & AI: Built a working AI chat application on the Google Gemini API; comfortable prototyping quickly and exploring new AI tools hands-on

IT & Hosting Administration: Linux server administration, cPanel/WHM, DNS management, SSL/certificate configuration, Git version control

Communication & Ownership: Explaining technical issues to non-technical stakeholders, managing 100+ client relationships, working independently with minimal oversight

Development & Maintenance: Debugging outdated versions, version control, code optimization, API development and integration, Basic unit testing, debugging and quality assurance

Technical Support & Troubleshooting: Software troubleshooting and issue diagnosis, User support and technical problem resolution, Website and hosting support, Hardware and software familiarity

WORK EXPERIENCE

Web Developer | Cyberlink Pvt. Ltd. | Dec 2019 – Apr 2024

- Ran technical operations solo for 100+ client accounts during COVID, keeping systems online with no backup support team to fall back on.
- Built and maintained 50+ live PHP web platforms, cutting down recurring issues by documenting root causes as I fixed them.
- Connected four separate payment gateways (Stripe, eSewa, Khalti, Himalayan Bank) so clients could take payments without launch-day surprises.
- Rebuilt slow database structures behind client reporting dashboards, taking noticeable time off page and query load.
- Managed DNS, SSL certificates and domains across dozens of hosting accounts — never lost a site to a lapsed certificate.

Sales Assistant (Full-Time) | Mason Hutt City Ltd. (SHOSHA) | Nov 2025 – Present

- Handle day-to-day customer, stock and EFTPOS issues in a fast, high-volume retail environment.
- Keep transaction and stock records accurate under pressure, with zero reconciliation issues to date.
- Experience in Shosha's specialized ERP system that handles stock ordering, stock takes, product complaints, expiring products, stock transfers, click and collect and online web orders.

Completed a Master of Information Technology (Whitireia & WelTec, 2024–2025) full-time, alongside current customer-facing work — actively looking to move back into a hands-on technology role.

PERSONAL PROJECTS

AI Chat Application | *Laravel 13 + Google Gemini API, self-directed build*

- Designed and shipped a working AI chatbot from scratch on shared cPanel hosting — no local dev setup, no third-party SDK, just Laravel's HTTP client talking straight to the Gemini API.
- Handled the full build myself: session-based authentication, a controller-to-service architecture, and picking gemini-2.5-flash as the default model for cost and speed.

Feedback Pulse | *Standalone PWA, self-directed build*

- Built a lightweight, installable feedback-tracking app with a ratings dashboard and local data storage, entirely as a personal project from idea to working tool.

Malware Analysis and Detection using Machine Learning | Final Year Applied Research Project

- Research project regarding malware detection from a particular dataset identifying the research problem and provide a successful result increasing accuracy compared to previous research.
- Process includes dataset identification, feature extraction, feature selection, model training, model evaluation and model deployment with different machine learning detection techniques.

Ongoing Projects

Building full-fledged websites including design, development, testing, hosting and email support.

- Sarashine cleaning limited (www.sarashine.co.nz)
- Masala Express (www.masalaexpress.co.nz)

QUALIFICATIONS

- Whitireia and WelTec (2024 – 2025) — Master of Information Technology
- Sikkim Manipal University (2014 – 2019) — Bachelor of Information Technology

COMMUNITY AND VOLUNTEER EXPERIENCE

- Nepalese Society of Wellington (June 2024 – Present)
- Kathmandu Marathon (15th & 16th Editions) – IT Helpdesk Support | 2023 – 2024
Assisted with online and offline registration support and technical troubleshooting during event operations

ADDITIONAL INFORMATION

- Full NZ Driver Licence
- Post Study Work Visa to Nov 2028, full NZ work rights
- Wellington-based

REFEREES

- Dhiraj Sharan
- Harpreet Bajwa - Store Manager